

WHERE TO WATCH OUR ONLINE CONTENT

Website: <https://purposechurch.com/watch>

On-Demand: <https://media.purposechurch.com/>

YouTube: <https://www.youtube.com/purposechurch> Be sure to subscribe!

VIMEO: <https://vimeo.com/purposechurchvideo>

Facebook: <https://www.facebook.com/PurposePomona> Be sure to follow!

Our Contemporary Online Service is available on Sundays at 8am & 10am and On-Demand thereafter. The music from our In-Person Traditional Service is not available in a real time stream, but is archived online usually before the Traditional In-Person Service is finished. If you are not able to worship in-person we have made the music from our Traditional Service available here: <https://vimeo.com/channels/1513611>

On some devices the **Vimeo App may open and ask you to create an account if you don't have one, but you **do not** need an account to watch.*

Traditional In-Person [Music Archive](#): If you are not able to make it to our Traditional In-Person Service and would like to watch or share the music from our Traditional service.

Closed Captioning: Closed Captioning is available on [Facebook](#) for the online 8am & 10am service. Mute the audio on the video player and the Captioning will begin. Captioning is also available on our [YouTube On-Demand](#) archive.

TROUBLESHOOTING TECHNICAL ISSUES

SOUND ISSUES

On our web page the player defaults to mute on most devices, click on the video to un mute or in the right bottom corner of the player the volume can be adjusted.

If you can't hear audio first check the speaker icon on the live player. If there is an X next to the speaker (YouTube & Facebook) then the sound on the player is muted. Click the speaker icon to turn the sound on. Then adjust the volume slider to your preference.

If you still can't hear sound. Can you hear sound from other sources? If not then there might be an issue with your soundcard or the sound coming out of your device.

Try to play something from another app or website such as YouTube to make sure your speakers are on and working. Another option is to try headphones.

WATCHING ON A TV

YouTube is the easiest way to view our online service on a TV. Most smart TVs or smart devices will already have the YouTube app installed. Be sure to subscribe and you will not have to search for Purpose Church.

Vimeo is another great option for smart devices and has an app available for almost all devices or it can be accessed directly through a web browser.

If watching on facebook, viewing on a tv is a bit more challenging as you will most likely need to cast the video from your phone, tablet or computer to your tv. Search Google for “how to cast video” to your particular device to a tv. Most streaming devices allow you to easily cast video: Apple TV, Roku, Amazon Fire & Chromecast are examples of devices that all can cast content that you might already have at home.

MOBILE VIEWING

The player on our “[watch](#)” page will work both on Android & iOS Devices

Be sure to subscribe to our [YouTube Page](#) and Like our [Facebook page](#) for notifications when content is available. You can also get the YouTube, Facebook or Vimeo app for your device to make the mobile viewing experience better. [YouTube IOS](#) or [YouTube Android](#). [Facebook IOS](#) or [Facebook Android](#). [Vimeo IOS](#) or [Vimeo Android](#).

At the time of the scheduled online service if you do not see the video, please refresh the page on your web browser. On mobile devices this is usually done by swiping the page down to refresh the page. Also closing and reopening the browser app you are using can help if refreshing does not work.

Watching online requires at least 5-10Mbps download speed

Test your connection here: <http://www.speedtest.net/>

DESKTOP VIEWING

The player on our “[watch](#)” page will work on both PC & MAC

At the time of the scheduled online service if you do not see the video, please refresh the page on your web browser. Sometimes the cache needs to be bypassed and reloaded as the page won't display correctly. Press and hold the “**shift**” **button** while clicking on the “**refresh**” icon to reload the cache of the page while refreshing. This will usually clear a stuck “Off Air” message.

Requirements & Supported Browsers for desktop viewing

Please ensure you have the following:

System Requirements: Windows 7 or higher, Mac OS X 10.6 or higher

- Supported desktop browsers:
- Google Chrome 45+
- Mozilla Firefox 49+
- Safari 10+
- Microsoft Edge 15+

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